JOB TITLE
Pool Security Guard (Part-time)

DEPARTMENT
Parks and Recreation/Aquatic Center

JOB SUMMARY

The Pool Security Guard is responsible for maintaining a safe, secure, and orderly environment at the aquatic center facility. This position monitors guests, enforces facility rules and policies, and helps ensure the safety of patrons, staff, and property. The Pool Security Guard works closely with lifeguards, aquatic staff, and management to prevent disturbances, respond to incidents, and promote a family-friendly atmosphere.

ESSENTIAL DUTIES AND RESPONSIBILITES

- Monitor aquatic center grounds, entrances, parking areas, and common spaces to ensure safety and security.
- Enforce aquatic center rules, policies, and code of conduct for all patrons.
- Assist staff with crowd control during busy periods, events, and peak operating hours.
- Respond to disturbances, conflicts, or suspicious activity and take appropriate action.
- Ensure patrons follow safety rules and behave appropriately within the facility.
- Provide a visible security presence to deter inappropriate behavior or rule violations.
- Assist with entry gate monitoring and ensure guests enter through designated areas.
- Help enforce facility policies such as prohibited items, outside food restrictions, or unsafe behavior.
- Work with lifeguards and management when incidents or emergencies occur.
- Document and report incidents, accidents, or security concerns to supervisors.
- Assist in safely escorting disruptive individuals from the facility if necessary.
- Monitor parking areas and assist with traffic flow during high attendance days.
- Provide customer service by answering guest questions and directing them to appropriate staff or areas.
- Work cooperatively with local law enforcement when necessary, including reporting incidents, assisting officers on site, and supporting investigations when required.

JOB SPECIFICATIONS/QUALIFICATIONS

- High school diploma or GED preferred.
- Previous security, law enforcement, military, or customer service experience preferred.
- Ability to remain calm and professional when dealing with difficult situations.
- Strong communication and conflict resolution skills.
- Ability to observe surroundings and respond quickly to safety concerns.
- Ability to stand, walk, and patrol for extended periods of time.
- Must be dependable and able to work evenings, weekends, and holidays during the swim season.

WORK ENVIRONMENT

- Work is performed primarily outdoors at an aquatic facility.

- Exposure to heat, humidity, noise, and large crowds is expected.
- Work schedule may include weekends, evenings, and holidays during peak season.

ADDITIONAL RESPONSIBILITIES

- Follow all facility safety policies and county procedures.
- Support aquatic staff in maintaining a safe and welcoming environment for patrons.
- Attend required staff meetings and training sessions.
- Perform other duties as assigned by Aquatic Center management.

AN EQUAL OPPORTUNITY EMPLOYER

The Baldwin County is committed to having a workforce that reflects diversity at all levels and is an equal opportunity employer. Therefore, qualified applicants are considered for employment, and employees are treated during employment without regard to race, color, religion, national origin, citizenship, age, sex, sexual orientation, gender identity, marital status, ancestry, physical or mental disability, veteran status, political affiliation or any other characteristic protected under applicable law.

How to Apply:

Applications may be downloaded from our website, WWW.BALDWINCOUNTYGA.COM/HR/PAGE/JOB-APPLICATION and e-mailed to tdixon@baldwincountyga.com.

BALDWIN COUNTY DOES NOT DISCRIMINATE ON THE BASIS OF RACE, COLOR, NATIONAL ORIGIN, SEX, RELIGION, AGE, GENDER IDENTITY, OR DISABILITY IN EMPLOYMENT OR THE PROVISION OF SERVICES.

APPLICATIONS WILL BE ACCEPTED UNTIL JOB FILLED
BALDWIN COUNTY, GA. EQUAL OPPORTUNITY EMPLOYER