

Effective April 1, 2014 you will be directed to a new site for handling Online Water & Solid Waste Payments, which should prove to be more convenient and informative.

The link is : <https://www.municipalonlinepayments.com/baldwincountyga>. You will also be able to reach this link from the home page at www.baldwincountyga.com.

The screenshot shows the home page of the Baldwin County Water & Sewer Department's online payments website. At the top right, there are links for "Register" and "Login". Below this is a navigation bar with "Home" and "Utility Billing". The main heading is "Baldwin County Water & Sewer Department". A welcome message states: "Welcome to our online payments website! The following services are available:" followed by a link to "Utility Billing". To the right, there are sections for "Available Services" (with a link to "Utility Billing"), "Additional Links" (with links to "Contact Us" and "Terms and Conditions"), and "OFFICE HOURS" (listing hours for Monday-Friday, 14th and 15th of each month, and 4th Wednesday of each month). The footer contains contact information: "Baldwin County Water & Sewer Department Links Baldwin County, GA", "3014 Heritage Road Milledgeville, GA. 31061 478-445-4237", and "©2014 Tyler Technologies".

Click "Register" in the top right corner. This site requires that you complete a one time registration by entering your email address, name, phone #, and password. Then click on "Create Member".

The screenshot shows the registration form on the Baldwin County Water & Sewer Department's website. The "Register" and "Login" links are visible at the top right. The registration form includes fields for "Email", "Name", "Phone Number", "Password", and "Confirm Password", each with a red asterisk indicating a required field. Below the password field, there is a note: "(Must be at least 6 characters in length)". A "Create Member" button is located at the bottom of the form. The background of the page is the same as the previous screenshot, showing the website's header and footer.

You will be sent an email to the address you entered. Click on the link in that email to confirm your registration.

Go back to the site and click “Login” in the upper right. Enter your email address and password. Click “Login”. Click “Utility Billing”.

The screenshot shows the home page of the Baldwin County Water & Sewer Department. At the top right, there are links for "Register" and "Login". The main navigation bar includes "Home" and "Utility Billing". The page title is "Baldwin County Water & Sewer Department". Below the title, it says "Welcome to our online payments website!" and "The following services are available:" with a link to "Utility Billing". On the right side, there is a "Login" form with fields for "Email" and "Password", a "Login" button, and a "Password Recovery" link. Below the login form is the "OFFICE HOURS" section, which lists: Monday - Friday: 9:00 a.m. - 5:00 p.m.; 14th and 15th of each month: 9:00 a.m. - 6:00 p.m.; and 4th Wednesday of each month: 9:00 a.m. - 6:00 p.m. The footer contains contact information: "Baldwin County Water & Sewer", "3014 Heritage Road Milledgeville, GA, 31061 478-445-4237", "Department Links", "Baldwin County, GA", "Terms and Conditions | Contact Us", and "©2014 Tyler Technologies".

The first time you log in, you will be asked to add an account.

The screenshot shows the "Utility Billing Home" page. The navigation bar includes "Home" and "Utility Billing". The breadcrumb trail is "Baldwin County Water & Sewer Department / Utility Billing". The main heading is "Utility Billing Home". A yellow message box states: "You do not have any Utility Billing accounts associated with your membership." Below this message is a blue button labeled "Add an Account". On the right side, there are three sections: "Online Services" with links for "Utility Billing Home", "Payment Cart", and "Manage Accounts"; "Need Help?" with links for "Submit Service Request" and "Contact Us"; and "Announcement" which states "Office Hours are Monday through Friday from 8am to 5pm." The footer contains the same contact information as the previous screenshot: "Baldwin County Water & Sewer", "3014 Heritage Road Milledgeville, GA, 31061 478-445-4237", "Department Links", "Baldwin County, GA", "Terms and Conditions | Contact Us", and "©2014 Tyler Technologies".

Click on “Add and Account” and you should see this screen. The 13 digit account number from your bill should be entered as follows: XXX-XXXXXXXX-XX
You must also enter your last payment amount. Click “Add Account”.

The screenshot shows a web browser window with a dark header. The header contains 'Home' and 'Utility Billing' in white text. Below the header is a breadcrumb trail: 'Baldwin County Water & Sewer Department / Utility Billing / Accounts / Add Account'. The main content area has a white background with a large heading 'Add Account'. On the left side, there are two input fields: 'Account Number' and 'Last Payment Amount'. Below the 'Account Number' field is a note: '* Please include all dashes. For example: 01-0101-01'. At the bottom of the form are two buttons: 'Add Account' and 'Cancel'. On the right side, there are three sections: 'Online Services' with links for 'Utility Billing Home', 'Payment Cart', and 'Manage Accounts'; 'Need Help?' with links for 'Submit Service Request' and 'Contact Us'; and 'Announcement' with text: 'Office Hours are Monday through Friday from 8am to 5pm.' The footer is dark with white text. On the left, it says 'Baldwin County Water & Sewer Department Links' and 'Baldwin County, GA'. On the right, it says '3014 Heritage Road Milledgeville, GA. 31061 478-445-4237', 'Terms and Conditions | Contact Us', and '©2014 Tyler Technologies'.

Each time you log in from this point forward, click on “Utility Billing” and then click on your account number to make a payment and see all of your account information. Write down your login and password so that you will remember it. You can add multiple accounts if you choose to pay on more than one account.